

## Feature Overview

The Analog Hotline feature configures an analog telephone connected to an Analog Telephone Adaptor (ATA) to automatically call a pre-configured telephone number when taken off-hook. When configured, the telephone only makes calls to one number and cannot be used to call any other number.

## Feature Prerequisites/Restrictions

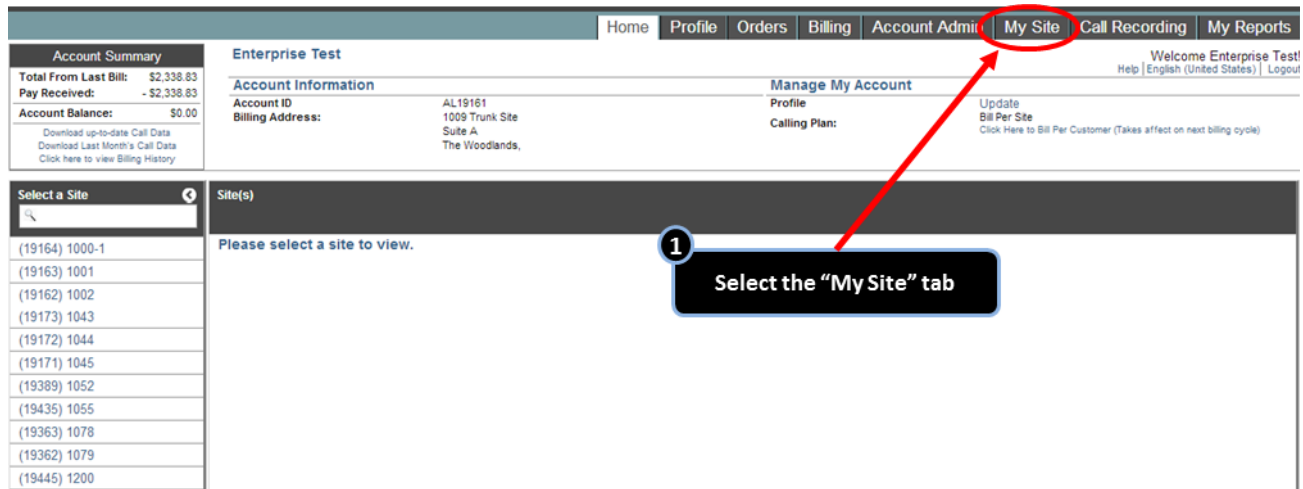
- ATA IP endpoints supported are the Cisco SPA122, the Cisco SPA2102, the Cisco SPA8000, the Audiocodes MP-1xx series ATAs, and the Audiocodes MP-124 ATA.
- The Analog Hotline feature user assignment should not be allowed for the following station types: Loudspeaker Station, Messaging Station, or Trunk Station
- Inbound calls to the Analog Hotline feature are not restricted nor are the normal user features for inbound calls such as Call Forwarding, Sim Ring, etc.

## Feature Operation

All that is required to enact the Hotline feature is to take the phone receiver off hook. A call will be placed to the pre-configured number and once it is answered the call will be connected.

## Feature Setup

### Step 1. Log in to My Site



The screenshot shows the user interface for 'Enterprise Test'. The navigation menu at the top includes Home, Profile, Orders, Billing, Account Admin, My Site (highlighted with a red circle and arrow), Call Recording, and My Reports. The 'My Site' tab is selected. Below the navigation menu, there are sections for Account Summary, Account Information, and Manage My Account. The 'Select a Site' dropdown menu is open, showing a list of site numbers. A callout box with the number '1' and the text 'Select the "My Site" tab' is positioned over the 'My Site' tab.

Account Summary	Enterprise Test	Account Information	Manage My Account
Total From Last Bill: \$2,338.83 Pay Received: -\$2,338.83 Account Balance: \$0.00 <a href="#">Download up-to-date Call Data</a> <a href="#">Download Last Month's Call Data</a> <a href="#">Click here to view Billing History</a>	Account ID: AL19161 Billing Address: 1009 Trunk Site Suite A The Woodlands,	Profile Calling Plan:	Welcome Enterprise Test! <a href="#">Help</a>   <a href="#">English (United States)</a>   <a href="#">Logout</a> Update Bill Per Site <a href="#">Click Here to Bill Per Customer (Takes affect on next billing cycle)</a>

Select a Site

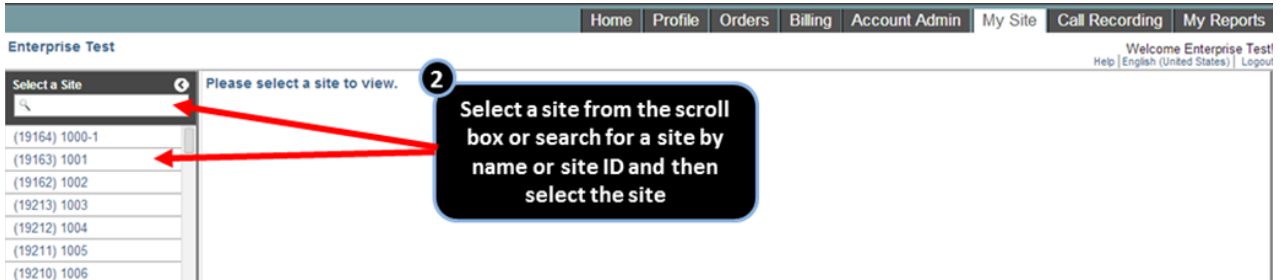
Site(s)

Please select a site to view.

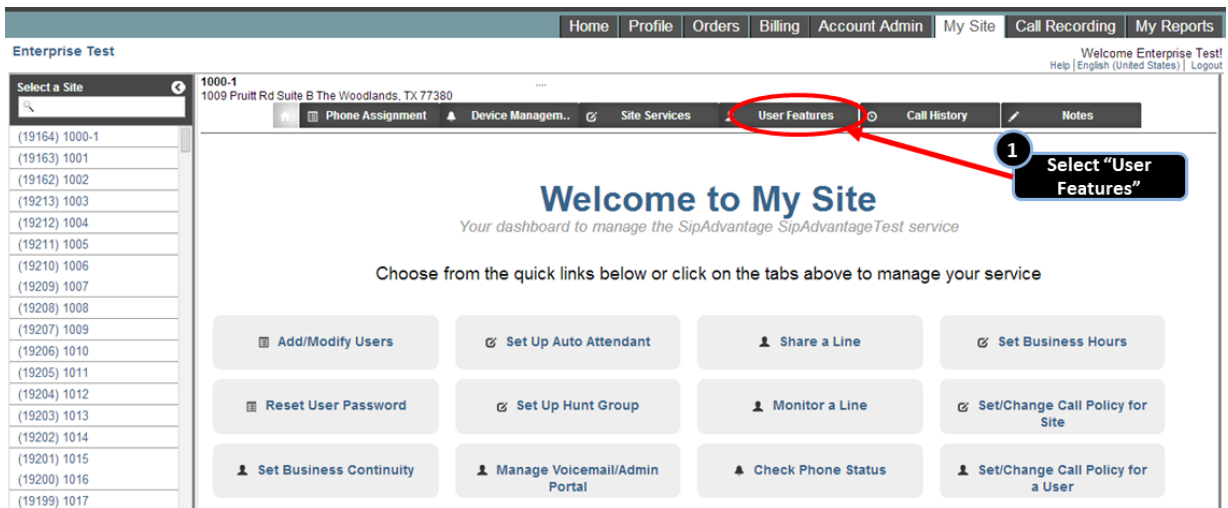
1

Select the "My Site" tab

## Step 2. Select the appropriate Site to configure



## Step 3. Go to User Features



## Step 4. Select Analog Hotline

Enterprise Test | Home | Profile | Orders | Billing | Account Admin | My Site | Call Recording | My Reports

Welcome Enterprise Test! | Help | English (United States) | Logout

1000-1  
1009 Pruitt Rd Suite B The Woodlands, TX 77380

Phone Assignment | Device Managem... | Site Services | User Features | Call History | Notes

Call Waiting

Click on the checkbox to enable/disable Call Waiting for that number

First Name	Last Name	Phone Number	Extension	Call Waiting
21	35	2123901135	1135	<input checked="" type="checkbox"/>
.	2125413203	2125413203	3203	<input type="checkbox"/>
Antu	2125413200	2125413200	3200	<input checked="" type="checkbox"/>
.	2725413204	2725413204	3204	<input type="checkbox"/>
.	2725413201	2725413201		<input type="checkbox"/>
.	3232122133	3232122133	2133	<input type="checkbox"/>
.	3422981035	3422981035	1035	<input checked="" type="checkbox"/>
.	3422981062	3422981062	1062	<input checked="" type="checkbox"/>
.	3422981024	3422981024	1024	<input checked="" type="checkbox"/>
.	3422981104	3422981104	1104	<input checked="" type="checkbox"/>

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1 Select "Analog Hotline"

## Step 5. Configure Settings

Analog Hotline

Click on a user to manage their analog hotline assignment

2 Hit "Edit"

1 Select a line to configure

First Name	Last Name	Phone Number	Extension	Device Type	Device MAC	Active
Analog	Hotline	9184988104		Adpt Cisco S...	934003347249	<input type="checkbox"/>

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# Analog Hotline

**Edit Analog Hotline**

▲ **Analog Hotline User Settings**

User name:  
Analog Hotline

Device type:  
Adpt Cisco SPA122

Device MAC:  
934003347249

Hotline call to number:

Analog Hotline Status:  
 On  
 Off

1 Enter a 10-digit number to dial when the phone goes off-hook

2 Select whether the feature is on or off

✓ Save ✕ Cancel