

Feature Overview

Push to Talk allows users to leverage their SIP Phones as intercoms. By enabling a user to directly contact another extension - and causing the called station to answer automatically, Push To Talk delivers a convenient intercom leveraging equipment already in place.

To allow for customization of the feature, administrators can define white/black lists, as well as define if calls established using Push To Talk are One way or Two Way.

To invoke a Push to Talk call, users simply need to off hook their phone (get dial tone), then enter *50, then the extension of the user being called.

Feature Prerequisites

To leverage Push to Talk:

- Users must be assigned to an Executive, RetailLine, or Hosted HQ station
- Push To Talk feature must be configured for the user

Feature Setup

Prior to setting up and Site Services, or allowing Users to make calls, the Site administrator must set up the Users. Once logged into to My Account, simply follow the steps detailed below.

Step 1. Click the My Site tab and select the appropriate Site to manage



Step 2. Select the User Features tab

The screenshot shows the Eruption Audio web interface. At the top, there is a navigation bar with tabs: Home, Profile, Orders, Account Admin, My Site, Call Recording, and My Reports. Below this, a secondary navigation bar contains: Phone Assignment, Device Managem..., Site Services, User Features (highlighted with a red arrow and a callout box labeled '1'), Call History, and Notes. The main content area displays 'Welcome Eruption Audio!' and 'Your dashboard to manage the V... service'. Below this, there are four buttons: Add/Modify Users, Set Up Auto Attendant, Share a Line, and Set Business Hours.

Step 3. Click on the row displaying the User and number you wish to configure.

- You can double-click the desired row, or highlight the desired row and select “Edit”

The screenshot shows the 'Push To Talk' configuration interface. It features a table with columns for First Name, Last Name, Phone Number, and Extension. The row for 'cbanner' is highlighted. Below the table, there is a pagination control showing 'Page 1 of 2' and 'Records per Page 10'. A 'Clear Filters' button is also visible.

First Name	Last Name	Phone Number	Extension
.	8505559161	8505559161	9161
.	8505559146	8505559146	9146
.	8505559158	8505559158	9158
.	8505559147	8505559147	9147
.	8505559150	8505559150	9150
.	8505559145	8505559145	9145
cbanner	8505559131	8505559131	9131
.	9185559001	9185559001	9001
BB	Bill	8505559138	9138
David	Lee	8505559135	9135

Step 4. Configure Push to Talk for the User

cbanner 8505559131-8505559131

Enable Auto-Answer or Push To Talk(*50) calls via speakerphone

Connection Type:

One-Way

Two-Way

Access List:

White List-Selected users are allowed to make Push To Talk calls to me

Black List-Selected users are blocked from making Push To Talk calls to me

Available User List			Assigned User List		
Phone Number	First Name	Last Name	Phone Number.	First Name	Last Name
8505559142	Valerie	Bertanelli			
8505559146	.	8505559146			
8505559158	.	8505559158			
8505559147	.	8505559147			
8505559150	.	8505559150			
8505559138	BB	Bill			
8505559129	.	8505559129			

Drag & Drop numbers between the boxes

Save Cancel