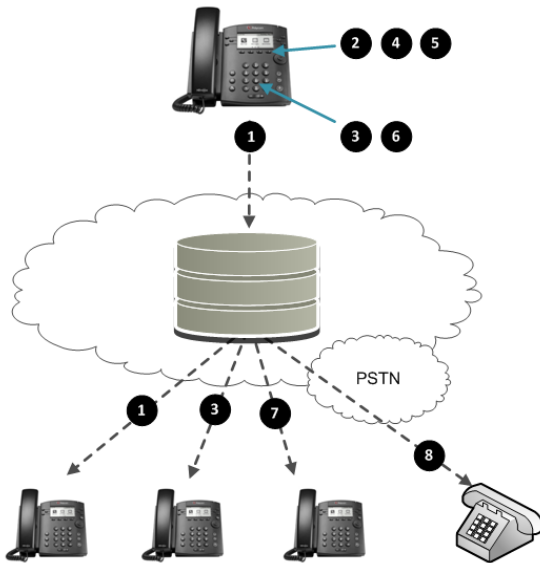


Feature Overview

The N-Way Call feature allows a user to create ad-hoc conferences with multiple parties. The caller initiates a call then connects up to 6 total parties in conference (including the caller).

N-Way Calling Example



1. A caller originates a call with another party.
2. Caller presses the “Conference” key on phone. The recipient is placed on hold.
3. The caller dials the telephone number of the party to add to the conference.
4. When the receiving party answers, the caller presses the Conference key, connecting all parties.
5. To add another party, caller presses Conference. The existing conference group remains in conference.
6. The caller dials the telephone number of the party to add to the conference.
7. When the receiving party answers, the caller presses the Conference key, connecting all parties.
8. To add additional parties, repeat steps 5-7.
9. When the caller ends the call, the conference

Feature Prerequisites

N-Way Calling requires a station type that includes the feature, assigned to a TN, phone, and user.

N-Way Calling Notes

- When the caller hangs up, all parties in the conference are dropped.
- In an HQ model, each leg of the conference consumes a trunk. Any party on an HQ site type also consumes a trunk.
- When a Caller exceeds the 6th party on a conference the caller is connected to the 7th party and placed on hold with the conference. Pressing the conference soft key will display a "Conference service unavailable" message on the phone. To end the call to the 7th party the caller must press the 'Cancel' soft key or a party must hang up. The caller then must press the 'Resume' soft key to get back on the conference.

Feature Setup

N-Way Calling is enabled as part of the BroadCloud PBX service with Executive station types. No additional administrative configuration or assignment is required.