

# Custom Presentation Number

## Feature Overview

Custom Presentation Number provides the ability to create and assign telephone numbers to users which are presented as the Caller ID Number for outgoing calls. This feature is useful when users are making external outbound calls on behalf of a business and desire to show the businesses main number as the Caller ID.

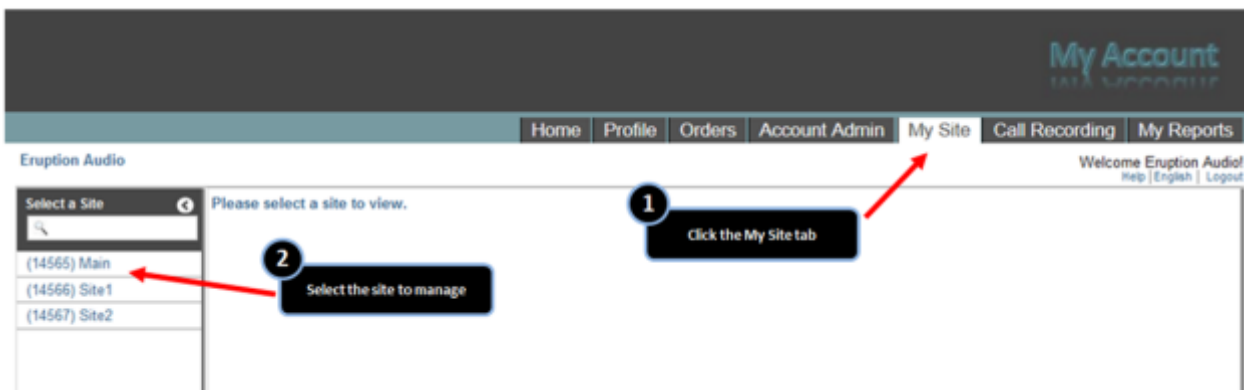
**Note: Caller ID presentation may be governed by your national laws and regulations, please consult with your legal counsel for your specific requirements concerning Caller ID presentation.**

## Feature Prerequisites

- The customer must either own the telephone number or has gained the appropriate approval to use the number.
- The Custom Presentation Number feature either has been bundled with the Site Package or has been ordered as a Site feature.

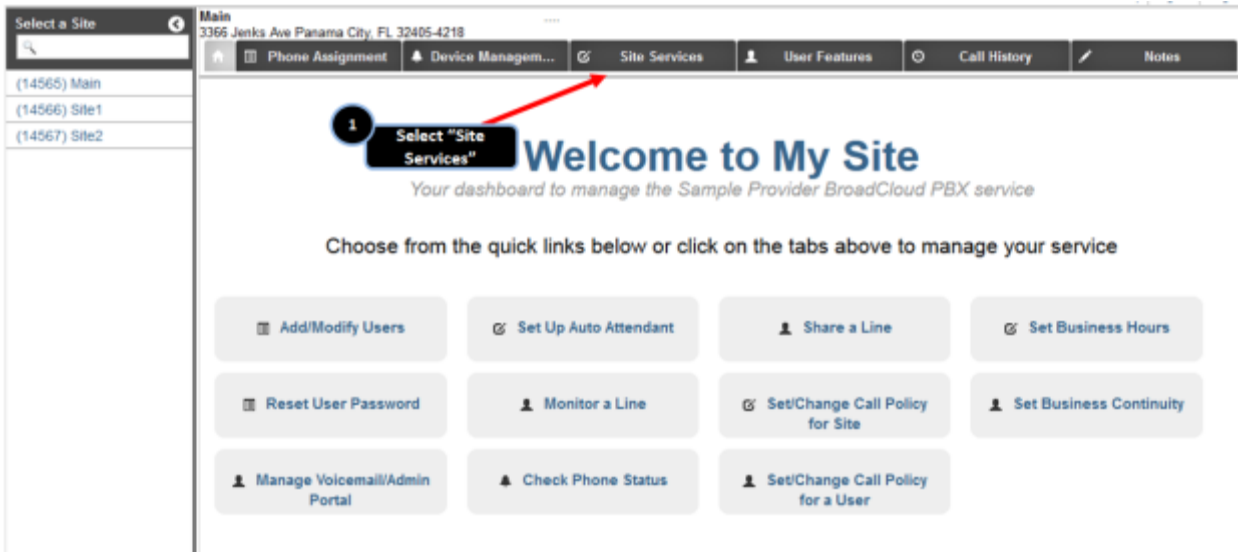
## Administrator Feature Setup

### Step 1. Go to My Site and Select a Site

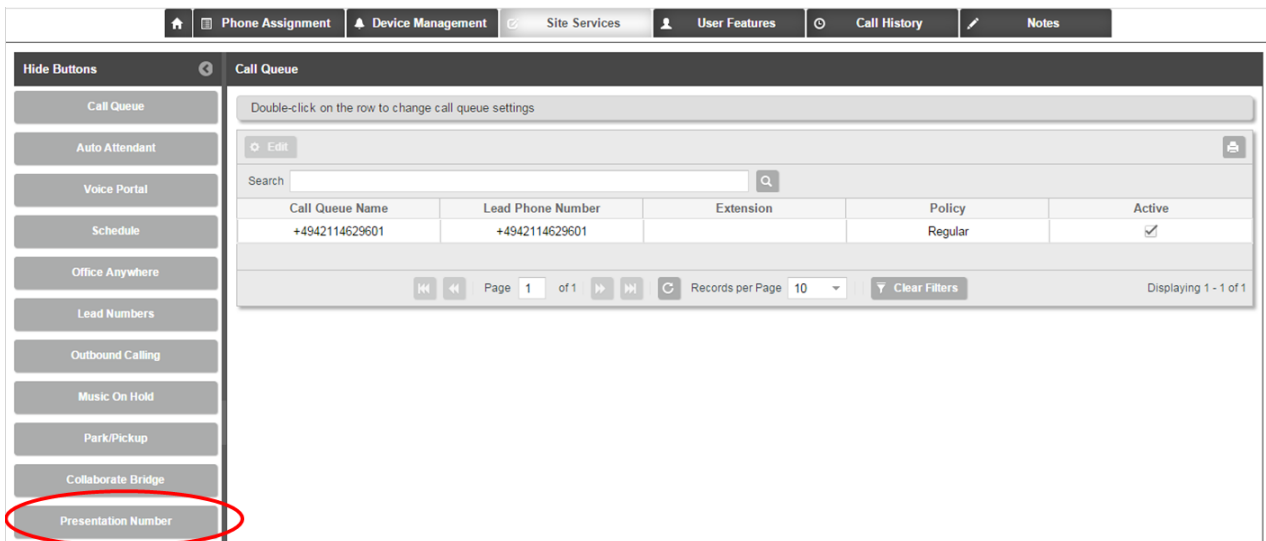


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## Step 2. Go to Site Services

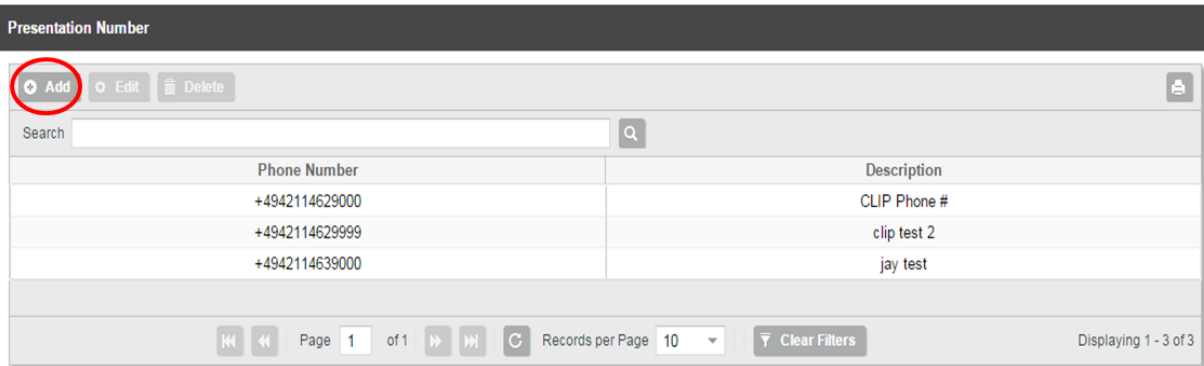


## Step 3. Select the Presentation Number option



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## Step 4. Add a Presentation Number

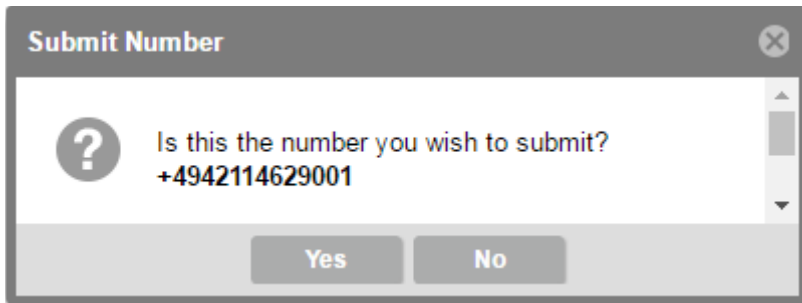


- Hit the “Add” button

## Step 5. Add a Presentation Number



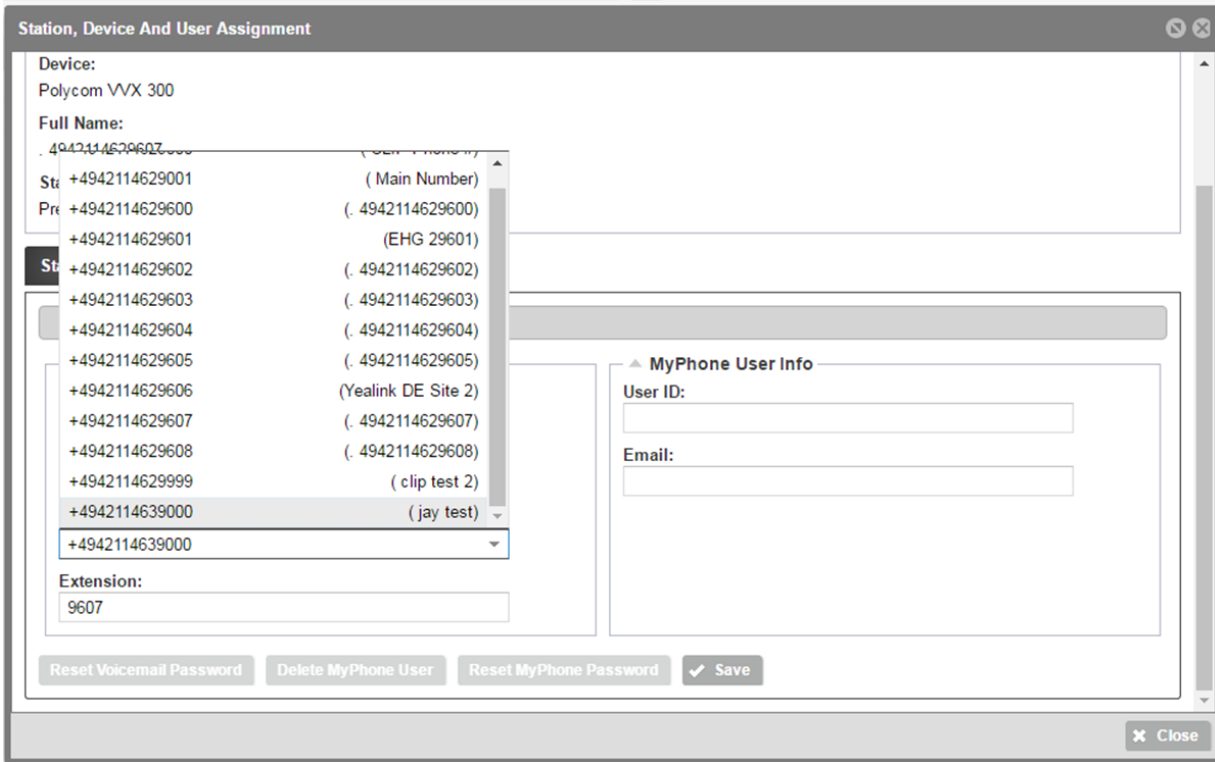
- Enter a valid phone number. This is validated based on your location.
- Enter a description for this number.
- Hit “Save”



- Hit “Yes” to continue.

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Step 6. Go to the User Info tab in Phone Assignment for a user.



- Select a Custom Presentation Number from the drop down list.
  - A pop-up will appear asking for the user to agree that they have the rights and permission to use the number. Clicking “Yes” will accept the number as the Presentation Number. Clicking “No” will return to the list showing the currently configured number.

